

Hands-on course , 1
day(s)
Ref : CTP

Pre-requisites

To have attended the ITIL
Foundation v3 seminar.

Next sessions

EXIN Certification

OBJECTIVES

Prepare and pass the ITIL v3 Foundation certification. All Certification ITIL Foundation r3 on this page are offered by Amettis, FCT Solutions and Synopse, all of them ATO/Affiliate.

1) Preparation

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Participants, who wish, can register for an optional day that includes ITIL-certification preparation and the certification exam itself. During this day, a review and summary of concepts and processes is followed by a practice test corrected collectively by participants and instructor. The official ITIL Foundation exam is then taken.

- This certification is the first level in the ITIL curriculum. The exam involved asks 40 multiple-choice questions and lasts one hour. Each question can have only one correct response. Certification is awarded to those participants having answered at least 26 questions correctly. The exam is monitored by an examiner independent of the instructor. The test papers are sent to EXIN to be corrected; results arrive within approximately three weeks.