

Hands-on course , 5
day(s)
Ref : LIM

Pre-requisites

ISO 26000 Foundation
Certification or a basic
knowledge of ISO 26000 and/
or SA8000 is recommended.

Next sessions

ISO 26000, Social Responsibility, Lead Implementer, Certification

This five-day intensive course enables participants to develop the necessary expertise to support an organization in implementing and managing a Social responsibility guidance based on ISO 26000.

OBJECTIVES

To understand the implementation of a social responsibility of an organization in accordance with ISO 26000
To acquire the necessary expertise to manage a team implementing ISO26000
To develop the knowledge and skills required to advise organizations on best practices in the management
To improve the capacity for analysis and decision making in the context of social responsibilities of an organization

1) Introduction to Corporate Social Responsibility concepts

2) Planning a social responsibility program based on ISO 26000

3) Implementing a social responsibility program based on ISO 26000

4) Controlling, monitoring, measuring a social responsibility program

5) Certification Exam

1) Introduction to Corporate Social Responsibility concepts

- Normative, regulatory and legal framework related to social responsibility of organizations.
- Fundamental principles of organizations' social responsibility.
- Presentation of ISO 26000 clauses and its six core subjects.
- Preliminary analysis and determining the level of maturity of an existing social responsibility program.
- Writing a business case and a project plan for the implementation of a social responsibility program.

2) Planning a social responsibility program based on ISO 26000

- Definition of the scope of a social responsibility program.
- Development of a social responsibility policy and objectives.
- Human rights issues and best practices.
- Labour practices issues and best practices.
- The environment issues and best practices.
- Fair operating practices issues and best practices.
- Consumer issues and best practices.
- Community involvement and development issues and best practices.

3) Implementing a social responsibility program based on ISO 26000

- Implementation of a document management Framework.
- Implementation of social responsibility action plans.
- Development of a training & awareness program and communicating about social responsibilities.
- Operations management of a social responsibility program.

4) Controlling, monitoring, measuring a social responsibility program

- Controlling an monitoring a social responsibility program.
- Development of metrics, performance indicators and dashboards.
- ISO 26000 internal and external assessment (not certification).
- Implementation of a continual improvement program.

5) Certification Exam

- The exam covers the following competence domains :
- Domain 1: Fundamental principles and concepts of social responsibilities.
- Domain 2: Social responsibility best practices.
- Domain 3: Planning a social responsibility program based on ISO 26000.
- Domain 4: Implementing a social responsibility program based on ISO 26000.
- Domain 5: Performance evaluation, monitoring and measurement of a social responsibility program based on ISO 26000.
- Domain 6: Continual improvement of a social responsibility program based on ISO 26000.
- Domain 7: Preparing for a social responsibility program assessment.

Workshop

The duration of the "Certified ISO 26000 Lead Implementer" exam is 3 hours.