

Hands-on course , 2
day(s)
Ref : OFO

Participants

Members of a social responsibility team. Persons responsible for a social responsibility program or conformity in an organization. Members of a social responsibility team. Auditors.

Pre-requisites

None.

Next sessions

ISO 26000, Social Responsibility, Foundation, Certification

This course enables participants to learn about the best practices for implementing and managing a social responsibility program as proposed in ISO 26000:2010. The participant will learn the different core subjects and issues: human rights, labour practices, the environment, fair operating practices, consumer issues ..

OBJECTIVES

To understand the implementation of a social responsibility program in accordance with ISO26000
To know the concepts, approaches, methods and techniques allowing to effectively manage a social responsibility program
To acquire the necessary expertise to contribute in implementing a social responsibility program as in ISO26000

1) Introduction to Corporate Social Responsibility

3) Examination and certification

2) Implementing controls in social responsibility according to ISO 26000

1) Introduction to Corporate Social Responsibility

- Corporate Social Responsibility concepts as defined by ISO 26000.
- Normative, regulatory and legal framework related to organizations' social responsibility.
- Introduction to management systems and the process approach.
- Presentation of ISO 26000 clauses and its six core subjects.
- General requirements: presentation of the clauses 4 to 7 of ISO 26000.
- Implementation phases of the ISO 26000 program.
- Continual improvement of a social responsibility program.
- Conducting an ISO 26000 audit.

2) Implementing controls in social responsibility according to ISO 26000

- Development of a social responsibility policy and objectives.
- Human rights issues and best practices.
- Labour practices issues and best practices.
- The environment issues and best practices.
- Fair operating practices issues and best practices.
- Consumer issues and best practices.
- Community involvement and development issues and best practices.
- Certified ISO 26000 Foundation exam.

3) Examination and certification

- The exam covers the following competence domains :
- Domain 1: Fundamental principles and concepts of social responsibilities.
- Domain 2: Social responsibility program.

Workshop

Duration of the "Certified ISO 26000 Foundation" exam is 1 hour.