

# Scrum Master: Advanced Certification

## develop your Scrum Master skills

Hands-on course of 2 days - 14h

Ref.: PSM - Price 2024: €1 920 (excl. taxes)

### EDUCATIONAL OBJECTIVES

At the end of the training, the trainee will be able to:

- Deepen your understanding of Scrum principles
- Master Scrum to know how to implement it in complex situations
- Develop your human and technical skills to better hold the role of Scrum Master
- Have your skills recognized through certification

### ROLE-PLAYING

Alternating scenarios and brainstorming on the role of Scrum Master and preparation for the exam based on mock exams with correction.

### CERTIFICATION

The exam is taken online and in English. It is 90 minutes with 30 multiple-choice questions. A score of at least 85% is required to pass.

## THE PROGRAMME

last updated: 06/2022

### 1) Agile and Scrum.

- Refreshers about the Manifesto.
- Overview of the Scrum framework.
- Scrum theory (empirical process, values, pillars).
- Major artifacts (product backlog, definition of done, etc.).

### 2) The coaching role of the Scrum Master

- What is coaching? Postures and when to adopt them.
- Servant leader.
- Communication (setting a goal, elements of communication, positive communication).
- Conflict management (types of conflicts, different ways of resolving conflicts).

*Hands-on work : Hands-on work*

### 3) The "ideal" Scrum Master: identify the qualities that a Scrum Master should have.

- The Scrum Master and the team
- Tools to help self-organization (decision-making, problem-solving, organization).
- Visual management.
- Serious Games (when to use them, importance of debriefing).
- Psychological games (when to use them, precautions to take).

*Hands-on work : Tools to help define needs.*

### 4) - Group discussion

- Feedback on tools/games/workshops used by participants.
- Scaling up Scrum
- Scrum of scrums.
- Overview of Nexus (definition, context, framework and process flow).
- Nexus roles.
- Nexus events.

### 5)

- Preparing for the exam

### TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

### ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more. Participants also complete a placement test before and after the course to measure the skills they've developed.

### TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

### TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

### ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at [psh-accueil@ORSYS.fr](mailto:psh-accueil@ORSYS.fr) to review your request and its feasibility.

- Tips for the exam.
- Mock exam with commented correction.

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*Sprint Planning (help to define the Sprint objective, facilitate the creation of the Sprint Backlog).*

#### 6) Daily Scrum (revitalize the daily meeting).

- Sprint Review.
  - Sprint Retrospective.
- Holding a Daily Scrum.*

## DATES

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REMOTE CLASS  
2024 : 19 Sep, 12 Dec